

## Reservation Cancellation and Refund Policy

We understand that plans may change unexpectedly. If you need to cancel your reservation, a full refund will be issued provided the cancellation is made at least 3 days prior to your scheduled arrival date. Cancellations made less than 3 days before the start of your stay may not be eligible for a refund. Please contact the office as soon as possible should you need to change or cancel your booking.

## Creating a Welcoming and Safe Community

Welcome to our RV Park! To ensure the comfort, safety, and enjoyment of all guests, we ask that everyone observes the following rules and guidelines. Our park does not have a swimming pool, and for the safety of all guests and to protect the environment, open fires are strictly prohibited. Please read the rules carefully and do not hesitate to contact management if you have any questions.

### General Conduct

All guests and visitors must conduct themselves in a manner that is courteous and respectful to other guests, park staff, and the surrounding environment.

Quiet hours are observed from 10:00 PM to 7:00 AM. Please keep noise to a minimum during these hours, including voices, music, and generator use.

Disorderly conduct, offensive language, or disruptive behavior will not be tolerated and may result in immediate removal from the park without refund.

Children must be supervised at all times and are the responsibility of their parents or guardians.

Respect all posted signs and notices throughout the park.

### Check-In and Check-Out

Check-in time is 1:00 PM. Early arrivals may be accommodated if the site is available; please check with the office ahead of time.

# RV Park Rules and Guidelines

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## Check-In and Check-Out

- Check-in time is 1:00 PM. Early arrivals may be accommodated if the site is available; please check with the office ahead of time.
- Check-out time is 11:00 AM. Late departures may be subject to additional fees unless prior arrangements have been made with management.
- All guests must register online

## Site Appearance and Maintenance

- Please keep your site clean and tidy at all times. No storage of items outside of your RV that creates a cluttered appearance.
- Temporary structures such as tents, screen rooms, tarps, or canopies are allowed only with management approval and must be properly maintained.
- Washing RVs or vehicles is permitted only in designated areas or with approval from management.
- Do not make any alterations or additions to your site (e.g., digging, planting, or building) without written permission from the management.

## Vehicles and Parking

- One RV and one vehicle are allowed per site. Additional vehicles may require prior approval and may incur additional fees.
- Park only in designated areas. Do not park on the grass, in empty sites, or block roadways and other guests' access.
- All vehicles must be in good working order, display current license plates, and be insured as required by law.
- Speed limit throughout the park is 5 mph. Please drive slowly and watch for pedestrians and children.
- Repairs or maintenance to vehicles and RVs are not permitted except for emergency situations and with management approval.

## Waste Disposal and Environmental Care

- All trash must be disposed of in the dumpsters or receptacles provided. Please do not leave garbage outside overnight.
- Separate recyclables according to the park's recycling guidelines. Help us keep our park and environment clean.
- Absolutely no dumping of gray or black water onto the ground. Use designated sewer hookups or dump stations.
- Keep your site free of cigarette butts and litter. Dispose of all waste responsibly.
- Do not damage trees, plants, or wildlife. Feeding wild animals is prohibited.

## Pets

- Pets are welcome! All pets must be kept on a leash no longer than 6 feet at all times when outside your RV.
- Owners are responsible for cleaning up after their pets immediately and disposing of pet waste in designated receptacles.
- Do not leave pets unattended outside. Excessive barking or aggressive behavior will not be tolerated.
- All pets must be vaccinated and licensed as required by local regulations.
- Pets are not allowed in the park buildings or common areas unless specifically designated.

## Fires and Cooking

- Open fires of any kind are strictly prohibited for the safety of all guests and to preserve the natural surroundings of the park.
- Charcoal, propane, and electric grills are permitted for cooking at your site, provided they are used safely and responsibly.
- Never leave grills or cookers unattended while in use, and ensure they are completely extinguished and cooled before storing.
- Fireworks, fire pits, and outdoor fireplaces are not allowed anywhere within the park.

## Facilities and Amenities

- Report any damage or maintenance issues to management as soon as possible.
- Do not tamper with park property, electrical, water, or sewer systems.

## Prohibited Activities

- No open flames, bonfires, or campfires, including tiki torches, candles, or any fire-producing devices.
- No illegal substances, firearms, or weapons are allowed on park property.
- No soliciting, commercial activity, or advertising without express permission from management.
- No loud parties, excessive drinking, or disorderly gatherings.
- Vandalism, theft, or destruction of property will result in immediate eviction and possible legal action.

## Safety and Emergencies

- In the event of an emergency, call 911 immediately and notify park management as soon as it is safe to do so.
- In case of severe weather, follow instructions from management and posted emergency procedures.

## Respect for Others

- Be considerate of your neighbors' privacy and space. Do not cut through other guests' sites.
- Keep music and conversation at a reasonable level, especially during quiet hours.
- Use common areas responsibly and leave them as you found them.

## Management Rights

- Management reserves the right to refuse service, evict, or deny access to anyone who does not comply with park rules and policies.
- Rules may be amended or updated at any time for the safety and well-being of all guests. Please check with the office for the most current guidelines.
- Suggestions and feedback are welcome—please let us know how we can continue to improve your experience.

We appreciate your cooperation and commitment to maintaining a safe, friendly, and enjoyable RV community. Have a wonderful stay!